

CITY OF CEDAR RAPIDS COMMUNITY FACILITIES FINAL REPORT

JUNE 2009 TO NOVEMBER 2009



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INTRODUCTION & EXECUTIVE SUMMARY

OPN Architects, Inc. was retained by the City of Cedar Rapids in May of 2009 to manage a public participation process for community facilities damaged by the record breaking "Flood of 2008". Facilities included in the public process include: The Public Library, Public Works, Fleet Maintenance, Veterans Memorial Building/City Hall, Central Fire Station, Animal Control, the old U.S. Courthouse, Intermodal Transportation Center, co-location concepts, Community Safety Center and Neighborhood Centers. OPN's role included both process manager and planning advisor. In this capacity, OPN managed a three open house process to provide information and to gather input from the public. A steering committee created by participating jurisdictions provided project oversight.

The three open houses were organized in the following fashion:

Open House 1 – Define the opportunity for community facilities, present previously prepared data, and gather public input.

Open House 2 – Present viable options and gather public feedback regarding the options.

Open House 3 – Display recommended options for public feedback.

OPN Process Manager Role:

Recommend and coordinate the process under the direction of the Steering Committee. Direct strategic communications plan and open house preparation.

Responsibilities:

- Develop project needs statement
- Prepare process timeline
- Prepare strategic communication and public participation plan(s)
- Develop project goals
- Develop graphic standards for board content
- Prepare board plan(s) and implement
- Prepare feedback plan(s) and implement
- Review evaluation criteria, opportunity statement, process and goals based on feedback from open houses
- Develop and define financial model
- Prepare presentations to governing bodies

OPN Planning Advisor Role:

Coordinate building design and planning options, including program requirements, construction estimates, and presentation of technical data.

As part of this role, coordination and collection of information from the various departments and facilities under study was essential. Meetings were held with the stakeholders of each facility, City departments, and Commissions to gather program information and establish guiding principles. These meetings were held throughout the entire Open House Process as milestones to ensure the qualitative criteria for the information being presented was of the best possible caliber and that the data was the most current. For reference, Meeting Minutes can be found in the appendices of this document.

Responsibilities:

- Develop evaluation criteria.
- Review and incorporate data from previous studies.
- Identify facility options recommending those to include based on evaluation criteria.
- Work with department heads to confirm program requirements and site opportunities.
- Analyze options against evaluation criteria including capital cost, operating cost, customer service, sustainability, and other planning initiatives.
- Prepare community recommendations.

OPEN HOUSE BOARD DEVELOPMENT

BOARD ORGANIZATION:

The boards depicting information for event participants were designed and organized to facilitate the incremental consumption of information. The approach involved creating boards that were free of extraneous text coupled with clean graphic layouts to help the viewer not feel overwhelmed by the amount of information presented. Clear organization using prominent title blocks, color coding, and numeric groupings were implemented to help viewers make their way through the Open Houses as well as to coordinate topics with color-coded feedback cards.

Color coding used for the various groupings is as follows:

- Welcome / Purpose Boards: RED
- Sustainability Boards: YELLOW
- Community Facilities Boards: BLUE
- Next Time / Summary Boards: BROWN
- Parks and Recreation Boards: GREEN (Not Produced by OPN)

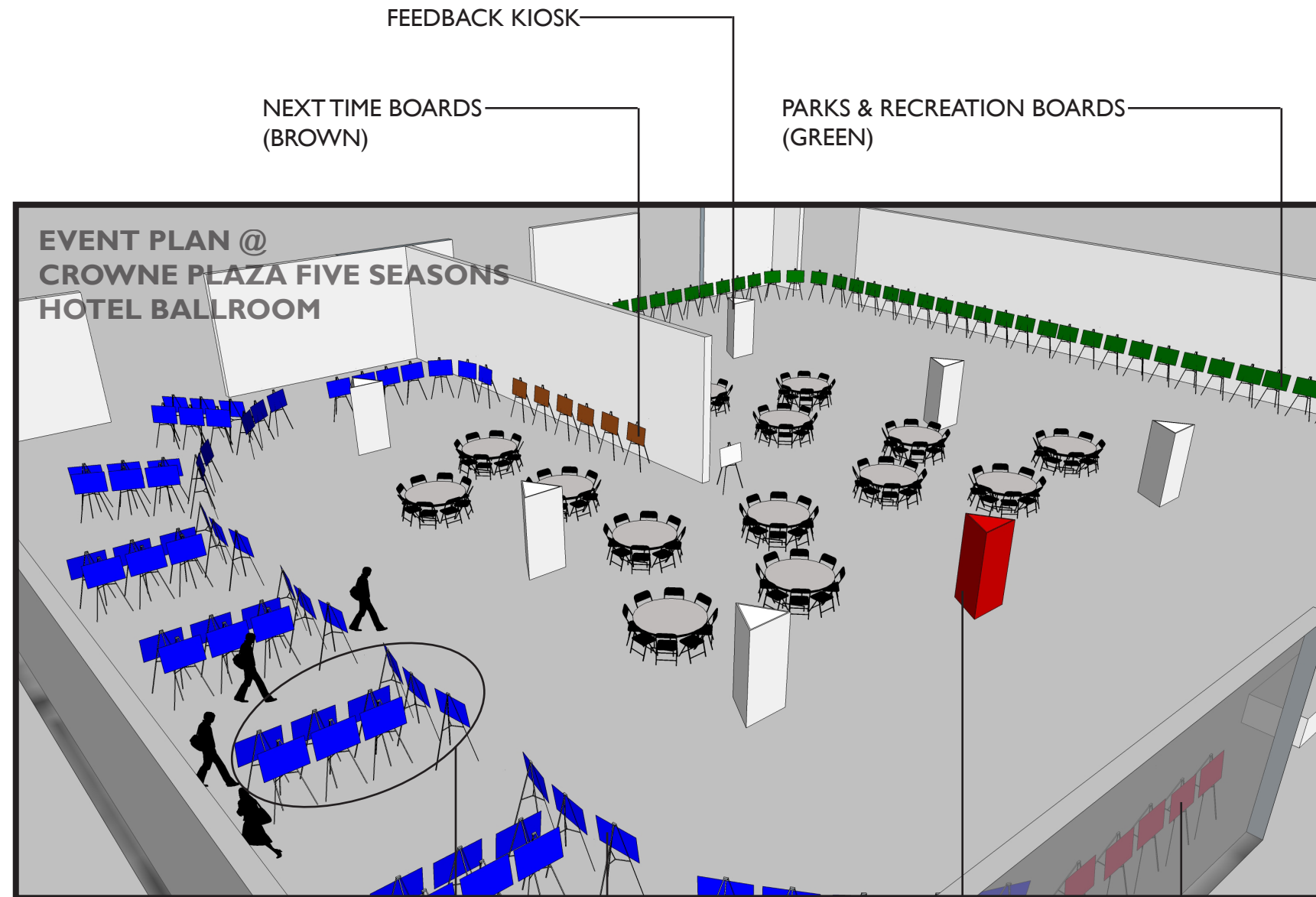
Identical color coding of boards was used throughout the entire Open House process to create a sense of continuity among topics and to enable participants to wayfind among the board series. Easels were also clustered into subgroups within the primary color coded sections to visually break down topical information further.

BOARD CHARACTERISTICS:

Event participants were encouraged to view presented information informally and at their desired pace with the use of 24 inch by 36 inch boards set on easels.

Color coded title bars and numerical color-coded groupings of boards can be seen in the board series in this section of the final report document.

The image to the right depicts color coded sections with arrangements of easels into sub-topic groupings as seen in Open House #2.



EXAMPLE OF ROOM LAYOUT FOR OPEN HOUSE #2

SUB-TOPIC GROUPING

COMMUNITY FACILITIES BOARDS
(BLUE)

NEXT TIME BOARDS
(BROWN)

WELCOME KIOSK

WELCOME BOARDS
(RED)

FEEDBACK KIOSK

PARKS & RECREATION BOARDS
(GREEN)

OPEN HOUSE #1 STATISTICS

OPEN HOUSE #1 - GENERAL INFORMATION:

The first of three Cedar Rapids Open Houses was held to discuss City facility flood recovery and reconstruction. The event took place at the Crowne Plaza Five Seasons Hotel - Ballroom in downtown Cedar Rapids. One side of the ballroom featured possible options for rebuilding City facilities. The other side of the ballroom focused on the possible options for the Parks and Recreation Master Plan. The Open Houses were designed so that residents could attend anytime during the scheduled event. Residents were asked to examine all displays and provide feedback on cards and kiosks.

This Open House provided information to the public regarding the major City facilities being analyzed, evaluation criteria for possible solutions, and concepts for consideration as well as prepped viewers for the type of information they could expect at the next open house. Further supplemental information regarding ongoing City recovery efforts was made available for the public, such as the post flood planning chronology, principles of sustainability, and the outlining of goals.

OPEN HOUSE #1 INTENT:

The intent of the first Open House was to engage the public in the decision making process, to garner the public's input regarding participation, and community facility information presented. The community's ongoing input gave City Council guidance in deciding whether to:

- 1.) Return to existing buildings as they were at the time of the flood.
- 2.) Return to existing buildings as they were at the time of the flood with upgrades.
- 3.) Consider new buildings, alternate locations, and the possibility of co-location.

Also, the flood recovery goals from the City Council helped to solidify the intent of the Open House public participation process:

To recover better and stronger than before

Engage the public in these long-term decisions that will define our community for generations to come

Use this challenge to improve how services are provided to citizens and decrease the cost of government.

DATE & TIME:

June 23, 2009 held from 4:00 PM to 7:00 PM @ Crowne Plaza Five Seasons Hotel - Ballroom

LOCATION:

Crowne Plaza Five Seasons Hotel - Ballroom
350 1st Ave NE, Cedar Rapids, IA 52401

ATTENDANCE:

June 23, 2009 Attendance: 180 (General Public)

180 total people attended Open House #1 over the event period.

ONLINE FEEDBACK:

Online feedback was collected June 24, 2009 through June 28, 2009.



OPEN HOUSE #2 STATISTICS

OPEN HOUSE #2 - GENERAL INFORMATION:

The second of three Cedar Rapids Open Houses featured a combination of two open houses in a single location. The additional day of public exhibition was done to ensure that community was given more time to attend the event during non-evening hours. One side of the ballroom featured possible options for rebuilding City facilities. The other side of the ballroom focused on the possible options for the Parks and Recreation Master Plan. The Open Houses were designed so that residents could attend anytime during the scheduled event. Residents were asked to examine all displays and provide feedback on cards and kiosks.

This Open House reflected the importance of public feedback, because a direct result of the public's participation was the inclusion of a 4th primary option for building recovery. This added option was called the "Reuse of Existing Buildings" option. Further, based on public feedback received from the first Open House, the second Open House presented information on 10 potential facility programs that answer immediate civic needs. 6 of these facility programs were presented with a range of options to consider for each:

- City Services Center/Veteran's Memorial Building
- City Operations Center/Public Works Facilities
- Fleet Maintenance
- Animal Care and Control
- Central Fire Station
- Main Public Library

There were also 4 potential facilities concepts that were presented for public feedback:

- Intermodal Transportation Facility
- Community Safety Centers
- Neighborhood Centers
- Former United States Courthouse

OPEN HOUSE #2 INTENT:

The intent of the second Open House was to provide the City Council with possible scenarios for flood recovery and reconstruction. This Open House was meant to provide viable and plausible solutions so that extensive comparative analysis could be made between the options and the public's feedback. This data presented and collected enabled the City to narrow the options into more focused methodologies for consideration in the third Open House.

DATE & TIME:

August 18, 2009 held from 4:00 PM to 7:00 PM @ Crowne Plaza Five Seasons Hotel - Ballroom (General Public)
August 19, 2009 held from 11:30 AM to 1:30 PM @ Crowne Plaza Five Seasons Hotel - Ballroom (General Public)
August 20, 2009 held from 11:30 AM to 1:30 PM @ Cedar Rapids City Hall (Staff)
August 21, 2009 held from 3:00 PM to 5:00 PM @ City of Cedar Rapids Public Works Department (Staff)

LOCATIONS:

Crowne Plaza Five Seasons Hotel - Ballroom
350 1st Ave NE, Cedar Rapids, IA 52401

Cedar Rapids City Hall
3851 River Ridge Dr NE, Cedar Rapids, IA 52402

City of Cedar Rapids Public Works Department
1201 6th St SW, Cedar Rapids, IA 52404-5836

ATTENDANCE:

August 18, 2009 Attendance: 283 (General Public)
August 19, 2009 Attendance: 308 (General Public)
August 20, 2009 Attendance: 76 (City Hall Staff)
August 21, 2009 Attendance: 81 (Public Works Staff)

598 members of the general public attended Open House #2 over the event period.
748 total people attended Open House #2 over the event period.

ONLINE FEEDBACK:

Online feedback was collected August 20, 2009 through August 28, 2009.



OPEN HOUSE #3 STATISTICS

OPEN HOUSE #3 - GENERAL INFORMATION:

This third and final set of Cedar Rapids Open Houses once again featured a combination of two open houses in a single location. One side of the ballroom featured recommended options for rebuilding City facilities. The other side of the ballroom focused on the recommended options for the Parks and Recreation Master Plan. The open houses were designed so that residents could attend anytime during the scheduled event. Residents were asked to examine all displays and provide feedback on cards and kiosks.

Cedar Rapids Community Facilities and Parks & Recreation Open House #3 was a two day event where the community could gather information regarding three "Clear Path Projects" and possible scenarios depicting the reconstruction of City Services and City Operations.

The "Clear Path Projects" recommended building new facilities to replace the buildings destroyed in the June 2008 Flood because of their unique building programs, structural needs, and critical functions. These recommended "Clear Path Projects" were Animal Care & Control, Central Fire Station, and Main Public Library.

The scenarios presented for City Services included reusing multiple existing buildings or constructing a new "one stop" building or co-location.

The scenarios presented for City Operations included reusing the existing buildings and site but building for growth and current needs. One scenario presented depicted how this could be done through phased construction and installment funding. A second scenario depicts how this could be done through new construction and repairs made to the existing facility through one-time funding.

OPEN HOUSE #3 INTENT:

The intent of the third Open House was to provide the City Council with the critical information needed to make a decision on how to reconstruct City facilities damaged and/or destroyed by the June 2008 Flood as well as to garner the community's input on the decision making process.

DATE & TIME:

November 17, 2009 held from 4:00 PM to 7:00 PM @ Crowne Plaza Five Seasons Hotel - Ballroom

November 18, 2009 held from 11:30 AM to 1:30 PM @ Crowne Plaza Five Seasons Hotel - Ballroom

LOCATION:

Crowne Plaza Five Seasons Hotel - Ballroom
350 1st Ave NE, Cedar Rapids, IA 52401

ATTENDANCE:

November 17, 2009 Attendance: 180 (General Public)

November 18, 2009 Attendance: 112 (General Public)

292 total people attended Open House #3 over the event period.

ONLINE FEEDBACK:

Online feedback was collected November 23, 2009 through December 4, 2009.



CULTIVATING FEEDBACK

FOCUSING FEEDBACK:

Critical to the public participation process was the community feedback. This information collected from members of the community had the ability to inform the City Council, so that elected officials were empowered with the knowledge to make the best decision possible for the City of Cedar Rapids. The Open House Process was also used as a vehicle to help inform the public. The City's Open House Process provided an open forum for the public to discuss, recommend, and learn about the City's post-flood reconstruction efforts. Consequently, this was the focus for determining the direction of feedback collection. The primary goal behind the collection of feedback was not to ask members of the community to vote for options, but rather glean why an individual favored a particular way to solve these public problems. Rationale, process, and purpose were the contributing factors to creating informative community feedback, and it was these elements that crafted the manner in which feedback collection was carried out.

GATHERING FEEDBACK:

Community feedback was collected in written form on feedback cards disseminated to all Open House event participants as well as collected via internet from the City's flood recovery web site, www.corridorrecovery.org. Questions asked were designed to be open ended to illicit the rationale behind people's thoughts. The questions on the feedback cards were neutral in presentation and aimed at allowing for any possible response with regard to the topic highlighted at the top of each feedback card. Feedback cards, completed by event-goers, were placed into kiosks at the Open House Event for analysis and were compiled alongside the downloaded electronic comment cards. The kiosks built for the Open Houses were designed to be tools that orient event-goers via the color coding at the top. Further, the 3-sided kiosks allowed for a centralized location for feedback card pick-up, completed feedback card return via a slot in the kiosk, and for public display of comments via a newsprint paper reel. Most adults did not use the newsprint paper reel, but children at the Open Houses used it to draw and write on. Finally, all feedback cards and newsprint rolls were then digitally scanned so that they existed in an electronic and hard copy version. The electronic version of all feedback collection can be found at www.corridorrecovery.org.

ANALYZING FEEDBACK:

Feedback was analyzed by teams of 3 to 4 people who read, categorized, and cataloged each comment card. After the group had completed the initial read-through, feedback cards were divided to categorize the information. These initial groups of comments were large in number, however they were reduced and refined as the categories coalesced. After comment card categorization was completed, the feedback cards were read again to ensure the appropriateness of the card's placement by the entire team. Cards are then totaled, summarized into a report, and scanned for reference. Themes expressed in the varying card categories were presented to the City as well as the number of cards per category as a means of highlighting the level of public interest/participation.



*CONCEPT IMAGES OF FEEDBACK KIOSKS

OPEN HOUSE #1 FEEDBACK SUMMARY

EVENT SUMMARY:

Open House #1 was primarily an informative presentation to the general public regarding the City's vision for flood recovery and to introduce the 1st tier of facilities which the City was considering for reconstruction/recovery. This event also outlined the possible scenarios to general public for flood recovery and to reiterate the work done to date.

Responses to the event itself were generally very positive. Participants seemed to be appreciative of the opportunity to respond to information. Some were confused by the format, but most adapted quickly to it. Feedback was primarily written during the event, with only a handful of people providing online feedback. Informal feedback from participants is not a factor in this summary.

In all areas there was a consistent thread of comments regarding not building in the 100 or 500 year flood plain. Others wished to re-occupy the buildings in lieu of possible future flooding. This expected outcome illustrated a consistently broad spectrum of needs and levels of understanding of the underlying issues to recovery. It also fit well with the planned phasing of the Open Houses and the level of information planned for each.

Presented options for flood recovery were:

1. Return to existing buildings as they were at the time of the flood.
2. Return to existing buildings as they were at the time of the flood, with upgrades.
3. Consider new buildings, alternate locations, and the possibility of co-location.

PRIMARY FEEDBACK THEMES:

1. Protect or relocate vital City services outside the Cedar River flood plain.
2. Create multiple options for Community Facilities as a component of a renewed and vibrant downtown.
3. Social sustainability (livability/walkability) should be a priority in future option considerations.
4. Develop options with accessible and centralized services, and plentiful free parking.
5. Demonstrate fiscal responsibility - present financial data in future options considerations.

Further, respondents at this event were asking for more information and data on which to comment. Nearly 1 in 5 members of the public asked for more information on community facilities.

QUESTIONS ASKED:

■ CITY VISION

What are your comments regarding how sustainability impacts the design of city buildings?

■ MAJOR BUILDINGS

What are your needs from city facilities and buildings?

What is important to you regarding the future use of these buildings?

■ BUILDING OPTIONS

What is important to you regarding new building options?

■ PUBLIC PARTICIPATION

What comments do you have regarding today's event?

■ EVALUATION CRITERIA

What changes might you make to the evaluation criteria?

EVENT PHOTOS:



OPEN HOUSE #1 FEEDBACK

FEEDBACK NARRATIVE:

CITY VISION

With regard to the City Vision feedback, people were generally supportive of the sustainability aspects of future City planning. Comments affirming the concepts of Social Sustainability coupled with Energy Use/Life Cycle Cost/Minimized Operational & Maintenance Costs yielded the highest participation rates. Clearly respondents understand the link between strong social criteria and sustainable energy/cost/economic practices.

MAJOR BUILDINGS

Accessibility and convenience were the primary components of the general public's needs from City facilities and buildings. The majority of respondents expressed a desire for a "one-stop-shop" approach to customer service facing elements for City buildings. With regard to accessibility, people wished for the buildings to be accessible, walkable or near to transportation infrastructure, and be centrally located.

SECONDARY THEMES:

CITY VISION

COMMENTS RETURNED 49
PARTICIPATION % 24.38%

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Social Sustainability | 9 | 18.00% |
| Energy Use/Life Cycle Cost/Minimized O+M Costs | 10 | 20.00% |
| Government Policy | 1 | 2.00% |
| General Supportive Comments | 9 | 18.00% |
| Supportive but Flood Concern | 3 | 6.00% |
| Build For Future | 3 | 6.00% |
| Rebuild it but Better | 3 | 6.00% |
| Not in Flood Plain | 2 | 4.00% |
| What about Flood Control + Rebuild Time | 1 | 2.00% |
| Rebuild It | 3 | 6.00% |
| Westdale | 2 | 4.00% |
| Stop Wasting Time | 1 | 2.00% |
| Other | 3 | 6.00% |

MAJOR BUILDINGS

WHAT ARE YOUR NEEDS FROM CITY FACILITIES AND BUILDINGS?

COMMENTS RETURNED 58
PARTICIPATION % 28.86%

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| One-Stop-Shop | 12 | 20.69% |
| Accessibility | 8 | 13.79% |
| Walkable/Accessible Infrastructure | 5 | 8.62% |
| Centrally Located | 5 | 8.62% |
| Green Square Development | 2 | 3.45% |
| Functions/Operations | 3 | 5.17% |
| Triple Bottom Line | 2 | 3.45% |
| Quality of Life/Social/Community | 4 | 6.90% |
| Contextually Sensitive & Sustainable | 3 | 5.17% |
| No Tax Increase/Fiscal Responsibility | 2 | 3.45% |
| Not in Flood Plain | 2 | 3.45% |
| Animal Control | 3 | 5.17% |
| Library | 7 | 12.07% |
| Learning Environment/Program | 4 | 57.14% |
| Downtown Location (out of flood plain) | 3 | 42.86% |

EVENT PHOTOS:



• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #1 EVENT PERIOD.

OPEN HOUSE #1 FEEDBACK

FEEDBACK NARRATIVE:

MAJOR BUILDINGS

20% of respondents expressed a desire for a “one-stop-shop” for City Services, and nearly 14% of respondents stated the need for accessible structures. There is clear need to ensure that City Services are convenient, centrally located, and be cost effective. As a whole, the comments were interpreted as favoring an improved sense of community with a clear focus on sustainability and quality of life issues. In short, people were anxious for the results of this work to restore downtown’s vibrancy and sense of community expressed through its buildings.

Roughly a quarter of respondents supported a return to prior facilities if they could be flood-proofed, improved, and made more sustainable, efficient, and cost-effective.

BUILDING OPTIONS

With regard to building options, the Library and the Animal Care and Control Center received the greatest support for the construction of new facilities. The City Services/Veteran’s Memorial Building component yielded a wide array of comments ranging from rebuilding it as it was prior to the flood to moving City Services elsewhere downtown. Again, future flood concerns were also a concern of respondents.

- FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #1 EVENT PERIOD.

SECONDARY THEMES:

MAJOR BUILDINGS

WHAT’S IMPORTANT TO YOU REGARDING THE FUTURE USE OF EXISTING BUILDINGS?

COMMENTS RETURNED 41
PARTICIPATION % 20.40%

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Paramount | 2 | 4.88% |
| Preserve Historic | 2 | 4.88% |
| Don't Use for Public Facilities/Private Use | 5 | 12.20% |
| Use ASAP | 3 | 7.32% |
| Use if possible with Flood Protection | 9 | 21.95% |
| Rebuild As Is | 4 | 9.76% |
| Rebuild with Upgrades | 4 | 9.76% |
| Use or Repurpose | 2 | 4.88% |
| To Support Downtown | 1 | 2.44% |
| Fiscal Responsibility | 2 | 4.88% |
| Efficient Use/Lifecycle Cost | 2 | 4.88% |
| Flexible for Next Generation | 1 | 2.44% |
| Tear Down | 1 | 2.44% |
| Out of Flood Plain | 2 | 4.88% |
| Other | 1 | 2.44% |

BUILDING OPTIONS

COMMENTS RETURNED 74
PARTICIPATION % 36.82%

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Rebuild It | 2 | 2.70% |
| Rebuild It with Sustainable Upgrades | 2 | 2.70% |
| Centrally Located Downtown | 4 | 5.41% |
| Green Square Area Development | 2 | 2.70% |
| One-Stop-Shop | 4 | 5.41% |
| Functionality and Efficient | 2 | 2.70% |
| Accessibility: Location, Transportation, Parking | 3 | 4.05% |
| Walkable/Accessible Infrastructure (sidewalks, etc.) | 2 | 2.70% |
| New Out of Flood Plain | 5 | 6.76% |
| Triple Bottom Line | 5 | 6.76% |
| Social Sustainability | 4 | 5.41% |
| No New Taxes | 3 | 4.05% |
| Veterans Memorial Iconic Heritage | 4 | 5.41% |
| Library | 18 | 24.32% |
| Keep | 1 | 5.56% |
| Program | 4 | 22.22% |
| New Location Proposals | 10 | 55.56% |
| Green Square Park | 2 | 20.00% |
| Agree with Library's Proposed Zone | 7 | 70.00% |
| Other Locations | 2 | 20.00% |
| Re-Use Idea | 2 | 11.11% |
| Animal Control Center | 11 | 14.86% |
| Centrally-Located | 1 | 9.09% |
| Func. & Humane Environ. for Humans & Animals | 10 | 90.91% |
| Architectural Heritage | 2 | 2.70% |
| Other | 1 | 1.35% |

EVENT PHOTOS:



OPEN HOUSE #1 FEEDBACK

FEEDBACK NARRATIVE:

PUBLIC PARTICIPATION

In general, the participants felt that the event itself was well-structured and helpful for their considerations. Over 36% of those responding had very positive comments on content, structure, and method. About 10% felt “information overload” from the event, but another 8% felt exactly the opposite, expressing a desire for more details, especially as they pertain to cost and schedule. The planned structure for the second Open House augmented the information presented. The approach taken whereby starting first with basic information and building to more detail appeared to strike the right balance.

EVALUATION CRITERIA

Participation in this area was lower in comparison with the other informational topics. Comments were equally split between avoiding the flood plain, positive comments about the consultants involved, and comments of “reuse existing buildings now”. The responses to the Evaluation Criteria were positive responses.

SECONDARY THEMES:

PUBLIC PARTICIPATION

COMMENTS RETURNED 36
PARTICIPATION % 17.91%

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Negative Comments | 1 | 2.78% |
| Time For Action | 2 | 5.56% |
| Increased Public Awareness/Seek Add. Form Input | 5 | 13.89% |
| Positive Event Comment | 13 | 36.11% |
| Fix and Go Back | 1 | 2.78% |
| Information Overload | 4 | 11.11% |
| More Open Dialog | 1 | 2.78% |
| Holistic Flood Approach | 1 | 2.78% |
| Other Format/Venue | 2 | 5.56% |
| More Information/Clarify Information | 3 | 8.33% |
| Specific to Crowne Plaza | 2 | 5.56% |
| Other Comments to City | 1 | 2.78% |

EVALUATION CRITERIA

COMMENTS RETURNED 18
PARTICIPATION % 8.96%

| THEMES | # of RESPONSES | % of RESPONSES |
|---------------------------------|----------------|----------------|
| Avoid Floodplain | 3 | 16.67% |
| More Information | 1 | 5.56% |
| Feedback on Consultants | 3 | 16.67% |
| Action Now | 2 | 11.11% |
| Reuse Buildings | 2 | 11.11% |
| Feedback on Evaluation Criteria | 5 | 27.78% |
| Triple Bottom Line | 3 | 60.00% |
| Unclear | 1 | 20.00% |
| None | 1 | 20.00% |
| Other | 2 | 11.11% |

EVENT PHOTOS:



• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #1 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK SUMMARY

EVENT SUMMARY:

Open House #2 asked for input on the options presented for the Community Facilities under consideration. The options shown were as follows:

1. Return to existing buildings as they were at the time of the flood.
2. Return to existing buildings as they were at the time of the flood, with upgrades to improve sustainability and functionality.
3. Consider new buildings, alternate locations, and the possibility of co-location of programs and services.
4. Consider utilizing another existing building.

This Open House also presented initial financial data for review. This financial data was an estimate based on preliminary and operational assumptions. The numbers shown also represent maximum costs and should be viewed toward the high end of the cost spectrum.

The University of Iowa, as a third party analyst, had examined OPN's financial model and concluded the model and numbers to be sound.

Responses to the event itself were generally positive, but many expressed a sense of being overwhelmed by the amount of information presented. Further, people also seemed to understand how complex and intertwined the issues were with regard to building back.

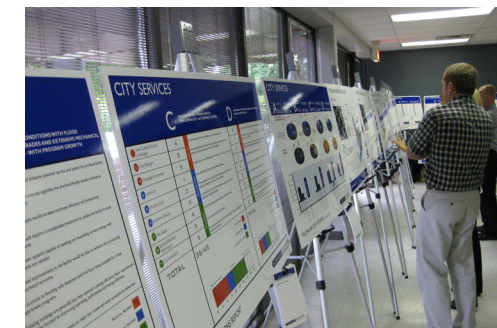
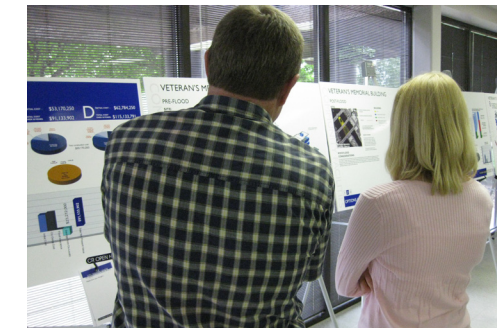
PRIMARY FEEDBACK THEMES:

1. Concern about future flooding still remains high.
2. Overall feedback regarding the event was highly supportive and people began to understand the complexity of the issues.
3. The two options most favored by the public were returning to existing buildings with code upgrades and flood mitigation as well as building new.

QUESTIONS ASKED:

- ▣ **VETERAN'S MEMORIAL/CITY SERVICES**
Please share your thoughts...
- ▣ **PUBLIC WORKS/CITY OPERATIONS**
Please share your thoughts...
- ▣ **MAIN PUBLIC LIBRARY**
Please share your thoughts...
- ▣ **FLEET MAINTENANCE**
Please share your thoughts...
- ▣ **ANIMAL CARE AND CONTROL**
Please share your thoughts...
- ▣ **CENTRAL FIRE STATION**
Please share your thoughts...
- ▣ **FORMER U.S. COURTHOUSE**
Please share your thoughts...
- ▣ **NEIGHBORHOOD CENTERS**
Please share your thoughts...
- ▣ **INTERMODAL TRANSIT FACILITY**
Please share your thoughts...
- ▣ **COMMUNITY SAFETY CENTER**
Please share your thoughts...
- ▣ **EVENT FEEDBACK**
Please share your comments on the event overall.

EVENT PHOTOS:



OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

EVENT FEEDBACK

With regard to the general feedback received, many respondents offered supportive comments and were appreciative of the chance to give feedback.

Overall, there was a greater understanding of the complexity of the issues and the decisions that have to be made.

There was still a small, vocal minority who still wanted Westdale Mall to be evaluated for further use.

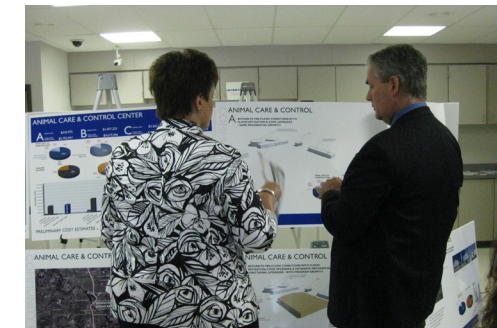
SECONDARY THEMES:

EVENT FEEDBACK

COMMENTS RETURNED 50
PARTICIPATION % 5.88%

| Rank | THEMES | # of RESPONSES | % of RESPONSES |
|------|---|----------------|----------------|
| #1 | General Supportive Comments | 26 | 52.00% |
| #2 | Generally Supportive but Overwhelmed by Amount of Info | 5 | 10.00% |
| #2 | Negative Comments | 5 | 10.00% |
| #2 | Too Much Information to Properly Evaluate | 5 | 10.00% |
| #3 | Request Supplemental Information (digital format, handouts) | 2 | 4.00% |
| #3 | This Process is Overdue | 2 | 4.00% |
| #3 | Appreciate City Seeking Public Input | 2 | 4.00% |
| #4 | Want More Financial Information | 1 | 2.00% |
| #4 | Evaluation Criteria Critique | 1 | 2.00% |
| #4 | Keep Food Affected Businesses in Cedar Rapids | 1 | 2.00% |

EVENT PHOTOS:



• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

VETERAN'S MEMORIAL/CITY SERVICES

None of the options presented received a majority of votes, but Option C - (New Building with Program Growth at an Undetermined, Centrally Located Site) was preferred.

Concern about future flooding in this building remains quite high as City Services are a vital function to the community and Veteran's Memorial Building is located on an island.

Respondents are torn between the perceived loss of a city landmark versus the practical considerations and flood concerns.

SECONDARY THEMES:

VETERAN'S MEMORIAL/CITY SERVICES

COMMENTS RETURNED 150
 PARTICIPATION % 17.65%
 General Public 110 73.33%
 City Hall Staff 22 14.67%
 Public Works Staff 18 12.00%

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Option A - Total | 2 | 1.33% |
| Option A | 2 | 1.33% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option B - Total | 22 | 14.67% |
| Option B | 15 | 10.00% |
| General Public | 14 | |
| City Hall Staff | 0 | |
| Public Works Staff | 1 | |
| Option B with Overflow to Courthouse | 7 | 4.67% |
| General Public | 5 | |
| City Hall Staff | 0 | |
| Public Works Staff | 2 | |
| Option A or B - Total | 4 | 2.67% |
| Option A/B: Re-Use Building/Get Back ASAP/Taxpayers Concerns | 4 | 2.67% |
| General Public | 4 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C - Total | 56 | 37.33% |
| Option C | 32 | 21.33% |
| General Public | 18 | |
| City Hall Staff | 9 | |
| Public Works Staff | 5 | |
| Option C with Other Options for Veteran's Memorial | 7 | 4.67% |
| General Public | 7 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Option C - Central Location | 11 | 7.33% |
| General Public | 9 | |
| City Hall Staff | 2 | |
| Public Works Staff | 0 | |
| Option C - Stay at Temp. Location until City Can Afford New Buildi | 2 | 1.33% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C - May's Island Becomes Park Area | 4 | 2.67% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 2 | |
| Option D - Total | 17 | 11.33% |
| Option D | 10 | 6.67% |
| General Public | 5 | |
| City Hall Staff | 1 | |
| Public Works Staff | 4 | |
| Option D with Other Options for Veteran's Memorial | 7 | 4.67% |
| General Public | 7 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C or D - Total | 11 | 7.33% |
| Option C/D - Do Not Return to May's Island | 8 | 5.33% |
| General Public | 4 | |
| City Hall Staff | 3 | |
| Public Works Staff | 1 | |
| Option C/D - Gained Efficiencies through Co-Location | 3 | 2.00% |
| General Public | 2 | |
| City Hall Staff | 1 | |
| Public Works Staff | 0 | |
| Other Concerns/ Topics/Themes | 38 | 25.33% |
| Other Options for Veteran's Memorial | 9 | 6.00% |
| Public | 8 | |
| City Hall Staff | 0 | |
| Public Works Staff | 1 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

VETERAN'S MEMORIAL/CITY SERVICES cont'd

None of the options presented received a majority of votes, but Option C - (New Building with Program Growth at an Undetermined, Centrally Located Site) was preferred.

Concern about future flooding in this building remains quite high as City Services are a vital function to the community and Veteran's Memorial Building is located on an island.

Respondents are torn between the perceived loss of a city landmark versus the practical considerations and flood concerns.

SECONDARY THEMES:

VETERAN'S MEMORIAL/CITY SERVICES cont'd

COMMENTS RETURNED 150
 PARTICIPATION % 17.65%
 General Public 110 73.33%
 City Hall Staff 22 14.67%
 Public Works Staff 18 12.00%

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Historic Value of Veteran's Memorial - Building | 5 | 3.33% |
| Public | 5 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Evaluation Concerns | 4 | 2.67% |
| General Public | 2 | |
| City Hall Staff | 1 | |
| Public Works Staff | 1 | |
| More Information Requested | 4 | 2.67% |
| General Public | 2 | |
| City Hall Staff | 2 | |
| Public Works Staff | 0 | |
| General Supportive Comments | 3 | 2.00% |
| General Public | 3 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Historic Value of Veteran's Memorial - Grant Wood Window | 2 | 1.33% |
| Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| General Parking Concerns | 2 | 1.33% |
| General Public | 0 | |
| City Hall Staff | 2 | |
| Public Works Staff | 0 | |
| Flood Mitigation Concerns | 2 | 1.33% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| General Negative Statements | 2 | 1.33% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 1 | |
| Sustainable/Good Design Required | 2 | 1.33% |
| General Public | 1 | |
| City Hall Staff | 1 | |
| Public Works Staff | 0 | |

| THEMES | # of RESPONSES | % of RESPONSES |
|------------------------------|----------------|----------------|
| Concerns about Westdale | 1 | 0.67% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| No Gains through Co-Location | 1 | 0.67% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Tear Down Veteran's Memorial | 1 | 0.67% |
| Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

PUBLIC WORKS/CITY OPERATIONS

Option B and Option C were equally preferred.

Option B is to:

Return to Pre-Flood Conditions with Flood Mitigation, Code Upgrades, Extensive Mechanical/Functional Updates, with Program Growth

Option C is a:

New Building with Program Growth at an Undetermined Site

The current site and property was preferred regardless of choosing Option B or C.

A proposed continued use of the Fleck Building was a reoccurring theme.

SECONDARY THEMES:

PUBLIC WORKS/CITY OPERATIONS

| | |
|--------------------|-----------|
| COMMENTS RETURNED | 65 |
| PARTICIPATION % | 07.65% |
| General Public | 34 52.31% |
| City Hall Staff | 08 12.31% |
| Public Works Staff | 23 35.38% |

| THEMES | | # of RESPONSES | % of RESPONSES |
|--------------------------------|--------------------|----------------|----------------|
| Option A - Total | | 5 | 7.69% |
| Option A | | 5 | 7.69% |
| | General Public | 2 | |
| | City Hall Staff | 3 | |
| | Public Works Staff | 0 | |
| Option B - Total | | 20 | 30.77% |
| Option B | | 18 | 27.69% |
| Rank #1 | General Public | 15 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 2 | |
| Option B with Fleet | | 2 | 3.08% |
| | General Public | 0 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 1 | |
| Option A or B - Total | | 3 | 4.62% |
| Option A or B | | 3 | 4.62% |
| | General Public | 3 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Option C - Total | | 18 | 27.69% |
| Option C - Existing Site | | 5 | 7.69% |
| | General Public | 3 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 1 | |
| Option C - New Site | | 12 | 18.46% |
| Rank #2 | General Public | 6 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 5 | |
| Option C - with Sustainability | | 1 | 1.54% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Option B or C - Total | | 1 | 1.54% |
| Option B or C | | 1 | 1.54% |
| | General Public | 0 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 1 | |

| THEMES | | # of RESPONSES | % of RESPONSES |
|---|--------------------|----------------|----------------|
| Other Concerns/ Topics/Themes | | 18 | 27.69% |
| Signal Shop @ Fleck Building | | 4 | 6.15% |
| | General Public | 0 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 4 | |
| Westdale | | 3 | 4.62% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 2 | |
| Major Concerns About Existing Buildings | | 3 | 4.62% |
| | General Public | 0 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 3 | |
| Additional Questions | | 3 | 4.62% |
| | General Public | 1 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 1 | |
| Forestry or Sewer in Central Fire | | 1 | 1.54% |
| | General Public | 0 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 1 | |
| Use Other Existing Building | | 1 | 1.54% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Strong Dislike of Westdale | | 1 | 1.54% |
| | General Public | 0 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 1 | |
| Recycling Return to Public Works | | 1 | 1.54% |
| | General Public | 0 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 1 | |
| Use Satellite Buildings for Upgrades | | 1 | 1.54% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

FLEET MAINTENANCE

The overwhelming majority preferred to see Fleet Maintenance consolidated into a single location.

Option C (New Building, Contains Co-location with Growth Needs - New Building Campus on Public Works Site) was favored, although no option had a majority.

Option D (Re-purpose an Existing Building/Site with Co-Location Concept, Including Growth - Remodel Existing Buildings and Additions on Public Works Site) was the second most preferred option.

A single location would allow for efficiencies and cross training.

SECONDARY THEMES:

FLEET MAINTENANCE

| | |
|--------------------|-----------|
| COMMENTS RETURNED | 44 |
| PARTICIPATION % | 05.18% |
| General Public | 26 59.09% |
| City Hall Staff | 07 15.91% |
| Public Works Staff | 11 05.18% |

| THEMES | # of RESPONSES | % of RESPONSES |
|-----------------------------------|----------------|----------------|
| Option A - Total | 3 | 6.82% |
| Option A | 3 | 6.82% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 2 | |
| Option B - Total | 3 | 6.82% |
| Option B | 3 | 6.82% |
| General Public | 2 | |
| City Hall Staff | 1 | |
| Public Works Staff | 0 | |
| Option C - Total | 18 | 40.91% |
| Option C | 15 | 34.09% |
| Rank #1 | | |
| General Public | 9 | |
| City Hall Staff | 2 | |
| Public Works Staff | 4 | |
| Move Out of 500-Year Flood Plain | 1 | 2.27% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C - With Possible Location | 1 | 2.27% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C - Public Works Site | 1 | 2.27% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Option D - Total | 7 | 15.91% |
| Option D | 7 | 15.91% |
| General Public | 4 | |
| City Hall Staff | 1 | |
| Public Works Staff | 2 | |
| Option C or D - Total | 10 | 22.73% |
| Option C or D - Need to Co-Locate | 10 | 22.73% |
| Rank #2 | | |
| General Public | 5 | |
| City Hall Staff | 3 | |
| Public Works Staff | 2 | |
| Other Concerns/ Topics/Themes | 3 | 6.82% |
| Technology Evolution & Effects on Fleet Maint. | 1 | 2.27% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Policy Concerns | 1 | 2.27% |
| General Public | 0 | |
| City Hall Staff | 0 | |
| Public Works Staff | 1 | |
| Westdale Site | 1 | 2.27% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

ANIMAL CARE AND CONTROL

An overwhelming majority of respondents favored building a new facility and co-locating with Kirkwood Community College.

Respondents were pro Kirkwood involvement for the shared resources potential and educational/training opportunities provided by such a partnership.

People would like to see a facility that is healthy for both employees and animals.

SECONDARY THEMES:

ANIMAL CARE AND CONTROL

| | |
|--------------------|-----------|
| COMMENTS RETURNED | 91 |
| PARTICIPATION % | 10.71% |
| General Public | 71 78.02% |
| City Hall Staff | 09 09.89% |
| Public Works Staff | 11 12.09% |

| THEMES | | # of RESPONSES | % of RESPONSES |
|-------------------------------------|--------------------|----------------|----------------|
| Option A - Total | | 1 | 1.10% |
| Option A with Satellite Downtown | | 1 | 1.10% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Option C - Total | | 68 | 74.73% |
| Option C - Kirkwood Site | | 66 | 72.53% |
| Rank #1 | General Public | 49 | |
| | City Hall Staff | 7 | |
| | Public Works Staff | 10 | |
| Option C - Kirkwood Site + Dog Park | | 2 | 2.20% |
| | General Public | 2 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Option D - Total | | 8 | 8.79% |
| Option D | | 8 | 8.79% |
| Rank #2 | General Public | 8 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Option C or D - Total | | 5 | 5.49% |
| Option C or D | | 4 | 4.40% |
| | General Public | 3 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 1 | |

| THEMES | | # of RESPONSES | % of RESPONSES |
|--|--------------------|----------------|----------------|
| Other Concerns/ Topics/Themes | | 10 | 10.99% |
| New Facility on Higher Ground | | 4 | 4.40% |
| | General Public | 3 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 0 | |
| Consolidate with Humane Society | | 1 | 1.10% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Increase Services Provided | | 1 | 1.10% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| General Comments | | 1 | 1.10% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Bring facility into City + Satellites at Malls | | 1 | 1.10% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| No New Buildings | | 1 | 1.10% |
| | General Public | 0 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 0 | |
| Flood Insurance Question | | 1 | 1.10% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

CENTRAL FIRE STATION

Respondents commented and expressed a desire to defer to the recommendations of the Cedar Rapids Fire Department and their best practices criteria.

Respondents also expressed that the Central Fire Station offers a critical and vital service to the community that should never be incapacitated during emergency situations.

A majority of respondents favored building a new building with program growth at yet to be determined site.

SECONDARY THEMES:

CENTRAL FIRE STATION

| | |
|--------------------|--------|
| COMMENTS RETURNED | 70 |
| PARTICIPATION % | 08.24% |
| General Public | 58 |
| City Hall Staff | 05 |
| Public Works Staff | 07 |
| | 82.86% |
| | 07.14% |
| | 08.24% |

| THEMES | | # of RESPONSES | % of RESPONSES |
|---|--------------------|----------------|----------------|
| Option A - Total | | 4 | 5.71% |
| Option A | | 4 | 5.71% |
| | General Public | 3 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 1 | |
| Option B - Total | | 19 | 27.14% |
| Option B | | 19 | 27.14% |
| | General Public | 16 | |
| | City Hall Staff | 2 | |
| | Public Works Staff | 1 | |
| Option C - Total | | 46 | 65.71% |
| Option C | | 29 | 41.43% |
| Rank #1 | General Public | 23 | |
| | City Hall Staff | 1 | 41.43% |
| | Public Works Staff | 5 | |
| Option C - Stay Out of Flood Plain | | 8 | 11.43% |
| | General Public | 7 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 0 | |
| Option C with Proposed Locations | | 5 | 7.14% |
| | General Public | 5 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Option C - Concerns with Program Size/Co-Location | | 3 | 4.29% |
| | General Public | 3 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Option C - Central Location | | 1 | 1.43% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Other Concerns/ Topics/Themes | | 1 | 1.43% |
| Other Existing Building | | 1 | 1.43% |
| | General Public | 0 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

MAIN PUBLIC LIBRARY

An overwhelming majority of respondents favored a new building.

Ample and free parking was a reoccurring theme across all options.

Of the 4 possible/locations presented, 2 were predominantly favored. Those sites were the TrueNorth Block adjacent to Greene Square Park and the Former Emerald Knights Block. Those favoring the Former Emerald Knights Block cited flood risk as a concern. Those favoring the TrueNorth block cited the visual connections to the park/art museum and the possibility of using geothermal energy as their rationale.

SECONDARY THEMES:

MAIN PUBLIC LIBRARY

| | |
|--------------------|------------|
| COMMENTS RETURNED | 209 |
| PARTICIPATION % | 24.59% |
| General Public | 178 85.17% |
| City Hall Staff | 15 07.18% |
| Public Works Staff | 16 07.66% |

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Option A - Total | 3 | 1.44% |
| Option A | 3 | 1.44% |
| General Public | 3 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option B - Total | 10 | 4.78% |
| Option B | 10 | 4.78% |
| General Public | 10 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option A or B - Total | 1 | 0.48% |
| Option C - Site A or B | 1 | 0.48% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C - Total | 164 | 78.47% |
| Option C - Build New | 14 | 6.70% |
| General Public | 11 | |
| City Hall Staff | 0 | |
| Public Works Staff | 3 | |
| Option C - Downtown Location | 11 | 5.26% |
| General Public | 10 | |
| City Hall Staff | 0 | |
| Public Works Staff | 1 | |
| Option C - Co-Locate with Other Functions | 1 | 0.48% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C - No Flood/Ample Parking | 4 | 1.91% |
| General Public | 4 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Option C - New Building Out of Flood Zone | 11 | 5.26% |
| General Public | 11 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C - Avoid Railroad Tracks | 2 | 0.96% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C - Not On 1st Avenue | 2 | 0.96% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option C.a - Existing Site | 15 | 7.18% |
| General Public | 10 | |
| City Hall Staff | 2 | |
| Public Works Staff | 3 | |
| Option C.b - Greene Square Park/True North Site | 51 | 24.40% |
| Rank #1 | | |
| General Public | 40 | |
| City Hall Staff | 5 | |
| Public Works Staff | 6 | |
| Option C.b - Sustainability Emphasis | 3 | 1.44% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 2 | |
| Option C.c - Palmer/Skogman Site | 7 | 3.35% |
| General Public | 5 | |
| City Hall Staff | 2 | |
| Public Works Staff | 0 | |
| Option C.d - Former Emerald Knights block | 39 | 18.66% |
| Rank #2 | | |
| General Public | 35 | |
| City Hall Staff | 4 | |
| Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

MAIN PUBLIC LIBRARY cont'd

An overwhelming majority of respondents favored a new building.

Ample and free parking was a reoccurring theme across all options.

Of the 4 possible/locations presented, 2 were predominantly favored. Those sites were the TrueNorth Block adjacent to Greene Square Park and the Former Emerald Knights Block. Those favoring the Former Emerald Knights Block cited flood risk as a concern. Those favoring the TrueNorth block cited the visual connections to the park/art museum and the possibility of using geothermal energy as their rationale.

SECONDARY THEMES:

MAIN PUBLIC LIBRARY cont'd

| | |
|--------------------|------------|
| COMMENTS RETURNED | 209 |
| PARTICIPATION % | 24.59% |
| General Public | 178 85.17% |
| City Hall Staff | 15 07.18% |
| Public Works Staff | 16 07.66% |

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Option C - Other Location | 4 | 1.91% |
| General Public | 4 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Option D - Total | 10 | 4.78% |
| Option D - Westdale | 10 | 4.78% |
| General Public | 9 | |
| City Hall Staff | 0 | |
| Public Works Staff | 1 | |
| Option B or D - Total | 8 | 3.83% |
| Option C - Site B or D | 8 | 3.83% |
| General Public | 7 | |
| City Hall Staff | 1 | |
| Public Works Staff | 0 | |
| Option C or D - Total | 3 | 1.44% |
| Option C - Site C or D | 3 | 1.44% |
| General Public | 2 | |
| City Hall Staff | 1 | |
| Public Works Staff | 0 | |
| Other Concerns/ Topics/Themes | 10 | 4.78% |
| Other Comments | 3 | 1.44% |
| General Public | 3 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| No New Building | 2 | 0.96% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Program Comments - Re-Establish Branch System | 2 | 0.96% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Program Comments - Parking Concerns | 2 | 0.96% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Program Comments - Senior Access | 1 | 0.48% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

- FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

INTERMODAL TRANSIT FACILITY

The Intermodal Transportation Facility feedback yielded a low response rate.

Those who responded would like to see an expanded program at the former Pepsi location in downtown Cedar Rapids.

SECONDARY THEMES:

INTERMODAL TRANSIT FACILITY

| | |
|--------------------|-----------|
| COMMENTS RETURNED | 27 |
| PARTICIPATION % | 3.18% |
| General Public | 25 92.59% |
| City Hall Staff | 00 00.00% |
| Public Works Staff | 02 03.18% |

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Other Concerns/ Topics/Themes | | |
| Former Pepsi Location/Potential Mixed-Use Synergies | 6 | 22.22% |
| General Public | 6 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Expand Program | 4 | 14.81% |
| General Public | 4 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| General Negative Comments | 4 | 14.81% |
| General Public | 4 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Service Comments | 3 | 11.11% |
| General Public | 3 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Centrally Located | 2 | 7.41% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Public Support for Facility | 2 | 7.41% |
| General Public | 0 | |
| City Hall Staff | 0 | |
| Public Works Staff | 2 | |

| THEMES | # of RESPONSES | % of RESPONSES |
|-------------------------------------|----------------|----------------|
| Other Proposed Locations | 2 | 7.41% |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| De-Centralize | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Lower Priority | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Move It Out of 500 Year Flood Plain | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Not Needed | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

COMMUNITY SAFETY CENTER

The Community Safety Center feedback yielded a low response rate.

Those who responded were positive regarding the concept.

SECONDARY THEMES:

COMMUNITY SAFETY CENTER

| | |
|--------------------|-----------|
| COMMENTS RETURNED | 26 |
| PARTICIPATION % | 3.06% |
| General Public | 18 69.23% |
| City Hall Staff | 03 11.54% |
| Public Works Staff | 05 19.23% |

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Other Concerns/ Topics/Themes | | |
| Public Support of Concept | 20 | 76.92% |
| General Public | 13 | |
| City Hall Staff | 3 | |
| Public Works Staff | 4 | |
| General Comments | 5 | 19.23% |
| General Public | 5 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| General Support, What are the Costs? | 1 | 3.85% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| County Participation Needed | 1 | 3.85% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Co-Locate with Neighborhood Centers | 1 | 3.85% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Use Westdale | 1 | 3.85% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| New Safety Center as Main Fire Station | 1 | 3.85% |
| General Public | 0 | |
| City Hall Staff | 0 | |
| Public Works Staff | 1 | |
| Not Needed | 1 | 3.85% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

NEIGHBORHOOD CENTERS

The Neighborhood Centers feedback yielded a low response rate.

Those who responded were positive regarding the concept. A handful of respondents felt it should be of a lower priority at the moment.

SECONDARY THEMES:

NEIGHBORHOOD CENTERS

| | |
|--------------------|-----------|
| COMMENTS RETURNED | 26 |
| PARTICIPATION % | 3.06% |
| General Public | 24 92.31% |
| City Hall Staff | 01 03.85% |
| Public Works Staff | 01 03.85% |

| THEMES | | # of RESPONSES | % of RESPONSES |
|--|--------------------|----------------|----------------|
| Other Concerns/ Topics/Themes | | | |
| Public Does Support | | 10 | 38.46% |
| Rank #1 | General Public | 10 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Flooded Neighborhoods Need Neighborhood Centers Back | | 4 | 15.38% |
| Rank #2 | General Public | 4 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Low Priority Right Now | | 3 | 11.54% |
| | General Public | 3 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Pair with Police Sub-Stations | | 2 | 7.69% |
| | General Public | 2 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Use Existing Buildings/Combine with Other Functions | | 2 | 7.69% |
| | General Public | 2 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Public Does Not Support | | 2 | 7.69% |
| | General Public | 2 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Use Westdale | | 1 | 3.85% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| General Supportive Comments | | 1 | 3.85% |
| | General Public | 0 | |
| | City Hall Staff | 1 | |
| | Public Works Staff | 0 | |
| Good idea if cost is reasonable | | 1 | 3.85% |
| | General Public | 0 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 1 | |

- FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

FORMER UNITED STATES COURTHOUSE

The Former United States Courthouse feedback contained a general majority of people who had concerns regarding City ownership and burdens related to the building.

Regarding its future use, people advocated using it as possible overflow space for City Hall or selling the property over to a private owner.

SECONDARY THEMES:

FORMER UNITED STATES COURTHOUSE

| | |
|--------------------|-----------|
| COMMENTS RETURNED | 39 |
| PARTICIPATION % | 4.59% |
| General Public | 36 92.31% |
| City Hall Staff | 01 02.56% |
| Public Works Staff | 06 03.85% |

| THEMES | | # of RESPONSES | % of RESPONSES |
|--|--------------------|----------------|----------------|
| Option for City Use | | 13 | 33.33% |
| Use For Growth of City Hall Services | | 10 | 25.64% |
| Rank #1 | General Public | 8 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 2 | |
| Upgrade and Re-Use for 'Non-Critical' Functions | | 2 | 5.13% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 1 | |
| Preservation | | 1 | 2.56% |
| | General Public | 1 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Remove from City Ownership | | 19 | 48.72% |
| Potential Uses - Private Owners | | 7 | 17.95% |
| Rank #2 | General Public | 7 | |
| (Tie) | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Remove From Tax-Payer Burden (Sell) | | 7 | 17.95% |
| Rank #2 | General Public | 3 | |
| (Tie) | City Hall Staff | 1 | |
| | Public Works Staff | 3 | |
| Use Building or Sell It | | 2 | 5.13% |
| | General Public | 2 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Potential Uses - County Juvenile Courthouse | | 3 | 7.69% |
| | General Public | 3 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| Other Concerns/ Topics/Themes | | 7 | 17.95% |
| Public Negativity Towards Future Use of Building | | 4 | 10.26% |
| | General Public | 4 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |
| General Comment | | 3 | 7.69% |
| | General Public | 3 | |
| | City Hall Staff | 0 | |
| | Public Works Staff | 0 | |

- FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

GENERAL COMMENTS

These comments were indicative of the small, yet vocal minority who wished for greater evaluation of Westdale Mall.

A variety of general comments are shown reflecting the spectrum of varied thoughts in this feedback category.

SECONDARY THEMES:

GENERAL COMMENTS

| | |
|--------------------|------------|
| COMMENTS RETURNED | 27 |
| PARTICIPATION % | 3.18% |
| General Public | 27 100.00% |
| City Hall Staff | 00 00.00% |
| Public Works Staff | 00 00.00% |

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Re-Develop/Clean Industrial Sites | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| What About Westdale | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| No More Tax Incentives for Businesses in Flood Zone | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Veteran's Memorial as Icon of Cedar Rapids | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Great Local Opportunity | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| General Supportive Comments | 2 | 7.41% |
| Rank #2 (Tie) | | |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Re-Build/Re-Occupy What We Have | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Include Users In Any Design Process | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Keep Traffic Signal Shop at Fleck Building | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Would Like to Help | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Would Like to Help | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Build Outside 500-Year Flood Plain | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Use Westdale | 7 | 25.93% |
| Rank #1 | | |
| General Public | 7 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Build for Future Generations | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Concern About Empty Buildings Downtown | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Re-Think Ground Floor Uses | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Concerned About People's Bank | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Co-Location with County and Schools | 2 | 7.41% |
| Rank #2 (Tie) | | |
| General Public | 2 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| Government or Retail Downtown? | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |
| C.R. Historic Connections/Re-Occupy May's Island | 1 | 3.70% |
| General Public | 1 | |
| City Hall Staff | 0 | |
| Public Works Staff | 0 | |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

SECONDARY THEMES:

MULTI-PREFERENCE FEEDBACK ON ONE CARD

The following feedback charts depict comments where un-ranked multiple preferences were given from a single individual.

MULTI-PREFERENCE FEEDBACK ON ONE CARD

Public Works

| | | |
|--------------------|--|---|
| Option A | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option B | | 3 |
| General Public | | 3 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option C | | 5 |
| General Public | | 1 |
| City Hall Staff | | 3 |
| Public Works Staff | | 1 |

Library

| | | |
|-----------------------|--|---|
| Option B | | 2 |
| General Public | | 2 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option C | | 6 |
| General Public | | 3 |
| City Hall Staff | | 2 |
| Public Works Staff | | 1 |
| Option C.b | | 5 |
| General Public | | 3 |
| City Hall Staff | | 1 |
| Public Works Staff | | 1 |
| Option C.d | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option C, site b or d | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option C or D | | 1 |
| General Public | | 0 |
| City Hall Staff | | 1 |
| Public Works Staff | | 0 |

Veteran's Memorial/City Services

| | | |
|--------------------|--|---|
| Westdale | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option B | | 7 |
| General Public | | 5 |
| City Hall Staff | | 1 |
| Public Works Staff | | 1 |
| Option A or B | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option B or C | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option C | | 8 |
| General Public | | 4 |
| City Hall Staff | | 2 |
| Public Works Staff | | 2 |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

SECONDARY THEMES:

MULTI-PREFERENCE FEEDBACK ON ONE CARD

The following feedback charts depict comments where un-ranked multiple preferences were given from a single individual.

MULTI-PREFERENCE FEEDBACK ON ONE CARD

Fleet Maintenance

| | | |
|--|--|---|
| Located at Public Works/Part of Public Works | | 1 |
| General Public | | 0 |
| City Hall Staff | | 0 |
| Public Works Staff | | 1 |
| Option A | | 2 |
| General Public | | 1 |
| City Hall Staff | | 1 |
| Public Works Staff | | 0 |
| Option B | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option A or B | | 2 |
| General Public | | 0 |
| City Hall Staff | | 2 |
| Public Works Staff | | 0 |
| Option C | | 6 |
| General Public | | 3 |
| City Hall Staff | | 2 |
| Public Works Staff | | 1 |
| Option C or D | | 1 |
| General Public | | 0 |
| City Hall Staff | | 1 |
| Public Works Staff | | 0 |
| Option B or D | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |

Central Fire

| | | |
|---|--|---|
| Always Accessible | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Public Safety Should Warrant Discussion | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option A | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option B | | 5 |
| General Public | | 4 |
| City Hall Staff | | 0 |
| Public Works Staff | | 1 |
| Option B or C | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option C | | 7 |
| General Public | | 2 |
| City Hall Staff | | 5 |
| Public Works Staff | | 0 |

- FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #2 FEEDBACK

FEEDBACK NARRATIVE:

SECONDARY THEMES:

MULTI-PREFERENCE FEEDBACK ON ONE CARD

The following feedback charts depict comments where un-ranked multiple preferences were given from a single individual.

MULTI-PREFERENCE FEEDBACK ON ONE CARD

Animal Care & Control

| | | |
|--------------------|--|---|
| Option A | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option B | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option C | | 9 |
| General Public | | 4 |
| City Hall Staff | | 5 |
| Public Works Staff | | 0 |
| Option C or D | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |
| Option D | | 2 |
| General Public | | 0 |
| City Hall Staff | | 1 |
| Public Works Staff | | 1 |

Intermodal Transit Facility

| | | |
|--------------------|--|---|
| Is a Money Pit | | 1 |
| General Public | | 0 |
| City Hall Staff | | 1 |
| Public Works Staff | | 0 |

Community Safety Center

| | | |
|-------------------------------------|--|----|
| In Favor Of Community Safety Center | | 11 |
| General Public | | 0 |
| City Hall Staff | | 11 |
| Public Works Staff | | 0 |

Former U.S. Courthouse

| | | |
|--------------------|--|---|
| Sell to County | | 1 |
| General Public | | 0 |
| City Hall Staff | | 0 |
| Public Works Staff | | 1 |

Neighborhood Resource Centers

| | | |
|--------------------|--|---|
| Good Idea | | 1 |
| General Public | | 1 |
| City Hall Staff | | 0 |
| Public Works Staff | | 0 |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #2 EVENT PERIOD.

OPEN HOUSE #3 FEEDBACK SUMMARY

EVENT SUMMARY:

After receiving public feedback, 3 projects emerged as projects that had a clear path to moving forward with flood recovery.

Animal Care and Control - Build New
 Central Fire Station - Build New
 Main Public Library - Build New

Due to necessary code upgrades and flood mitigation at the Veteran's Memorial Building, usable square footage is decreased. Should City services wish to re-occupy portions of the building, program overflow would have to be accounted for. Resulting from this fact were several scenarios for City Services flood recovery:

- Re-use Multiple Existing Buildings
- Build New City Services Building
- Build New City/County Services Building

City Operations reconstruction could be done on the existing site with a small property acquisition for sand and salt storage. Two scenarios were presented using Installment Funding and One-Time Funding scenarios.

PRIMARY FEEDBACK THEMES:

1. CITY SERVICES:

- Re-Use Existing Buildings
- Cost Concerns
- Future Flood Concerns

2. CITY OPERATIONS:

- Use Installment Funding for Reconstruction

3. ANIMAL CARE AND CONTROL:

- Keep on the "Clear Path"
- Build New
- Begin Work Now

4. CENTRAL FIRE STATION:

- Keep on the "Clear Path"
- Build New
- Begin Work Now

5. MAIN PUBLIC LIBRARY:

- Keep on the "Clear Path"
- Centrally Located Site
- Begin Work Now

6. GENERAL COMMENTS:

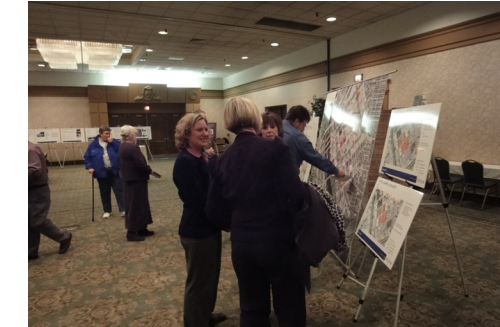
- Cost Concerns
- Future Flood Concerns
- General Action/Negative Comments

Feedback repeatedly delved into the issues of beginning work now and cost concerns. People were clearly hoping for City Council action and decision making soon.

QUESTIONS ASKED:

- CITY SERVICES**
 Please share your thoughts...
- CITY OPERATIONS**
 Please share your thoughts...
- ANIMAL CARE AND CONTROL**
 Please share your thoughts...
- CENTRAL FIRE STATION**
 Please share your thoughts...
- MAIN PUBLIC LIBRARY**
 Please share your thoughts...
- GENERAL COMMENTS**
 Please share your thoughts...
- INTERMODAL TRANSIT FACILITY**
 Please share your thoughts...
- CIVIC CAMPUS**
 Please share your thoughts...
- NEIGHBORHOOD CENTERS**
 Please share your thoughts...
- COMMUNITY SAFETY CENTER**
 Please share your thoughts...

EVENT PHOTOS:



OPEN HOUSE #3 FEEDBACK

FEEDBACK NARRATIVE:

EVENT SUMMARY

City Services, the Main Public Library, and Animal Care and Control were the facilities that received the greatest amount of public interest at the third Open House.

The table to the right offers a breakdown of which facilities received the greatest and least amount of public feedback and interest.

Total event attendance was 292, with 282 distinct comments received.

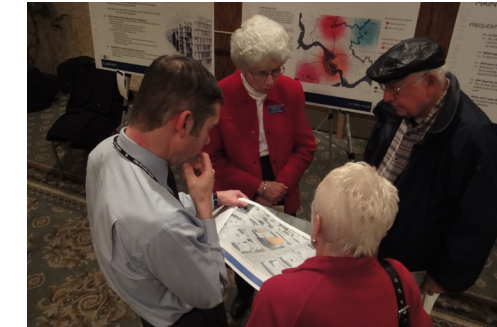
SECONDARY THEMES:

EVENT SUMMARY

| THEMES | # of RESPONSES | % of RESPONSES |
|-----------------------------|----------------|----------------|
| City Services | 80 | 28.37% |
| City Operations | 13 | 4.61% |
| Animal Care and Control | 42 | 14.89% |
| Central Fire Station | 33 | 11.70% |
| Main Public Library | 66 | 23.40% |
| General Comments | 28 | 9.93% |
| Intermodal Transit Facility | 9 | 3.19% |
| Civic Campus | 3 | 1.06% |
| Neighborhood Centers | 2 | 0.71% |
| Community Safety Center | 6 | 2.13% |

Total Event Responses: 282
Total Event Attendance: 292

EVENT PHOTOS:



- FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #3 EVENT PERIOD.

OPEN HOUSE #3 FEEDBACK

FEEDBACK NARRATIVE:

CITY SERVICES

Due to legally required code upgrades and flood mitigation at the Veteran's Memorial Building, usable square footage will be decreased. Should City services wish to re-occupy portions of the building, program overflow would have to be accounted for. Resulting from this fact were several scenarios for City Services flood recovery:

- Re-use Multiple Existing Buildings
- Build New City Services Building
- Build New City/County Services Building

The majority of respondents favored the use of existing buildings at this Open House, largely due to cost concerns. This contrasts the feedback from Open House #2. 61.25% of respondents are in favor of using multiple existing buildings, in some form. 25.00% of respondents favored the construction of a new facility or new co-located facility. It would appear from this feedback, that cost concerns overrode the flood concerns of the public when it came to City Services.

SECONDARY THEMES:

CITY SERVICES

COMMENTS RETURNED 80
PARTICIPATION % 28.37%

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| General Statements for Re-Use of Existing Buildings | 28 | 35.00% |
| General Public | 28 | 35.00% |
| B.1 Vet's Bldg., Fmr. US Courthouse, Pub. Works, Suburban Office Bldg. | 14 | 17.50% |
| General Public | 14 | 17.50% |
| B.2 Vet's Bldg., Fmr. US Courthouse, Downtown Office Bldg. | 2 | 2.50% |
| General Public | 2 | 2.50% |
| B.3 Pub. Works, Downtown Office Bldg, Suburban Office Bldg. | 5 | 6.25% |
| General Public | 5 | 6.25% |
| Re-Use Existing Buildings Sub Total | 49 | 61.25% |
| General Public | 49 | 61.25% |
| General Statements for Building New | 2 | 2.50% |
| General Public | 2 | 2.50% |
| C.1 - New One-Stop City Services | 12 | 15.00% |
| General Public | 12 | 15.00% |
| C.2 - New One Stop City/County Services | 6 | 7.50% |
| General Public | 6 | 7.50% |

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Build New Building(s) Sub Total | 20 | 25.00% |
| General Public | 20 | 25.00% |
| Don't Build New | 3 | 3.75% |
| General Public | 3 | 3.75% |
| Do Cheapest and Most Practical Solution | 1 | 1.25% |
| General Public | 1 | 1.25% |
| Vet's Only Used for Ceremonial Spaces | 1 | 1.25% |
| General Public | 1 | 1.25% |
| Vet's Building Only for Vet's Commission | 2 | 2.50% |
| General Public | 2 | 2.50% |
| Future Flood Concerns | 1 | 1.25% |
| General Public | 1 | 1.25% |
| Courthouse Should Be Museum | 1 | 1.25% |
| General Public | 1 | 1.25% |
| Use Westdale | 2 | 2.50% |
| General Public | 2 | 2.50% |

• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #3 EVENT PERIOD.

OPEN HOUSE #3 FEEDBACK

FEEDBACK NARRATIVE:

CITY OPERATIONS

City Operations reconstruction could be done on the existing site with a small property acquisition for sand and salt storage. Two scenarios were presented using Installment Funding in conjunction with a phased renovation/construction approach and One-Time Funding single phase new construction/renovation scenario.

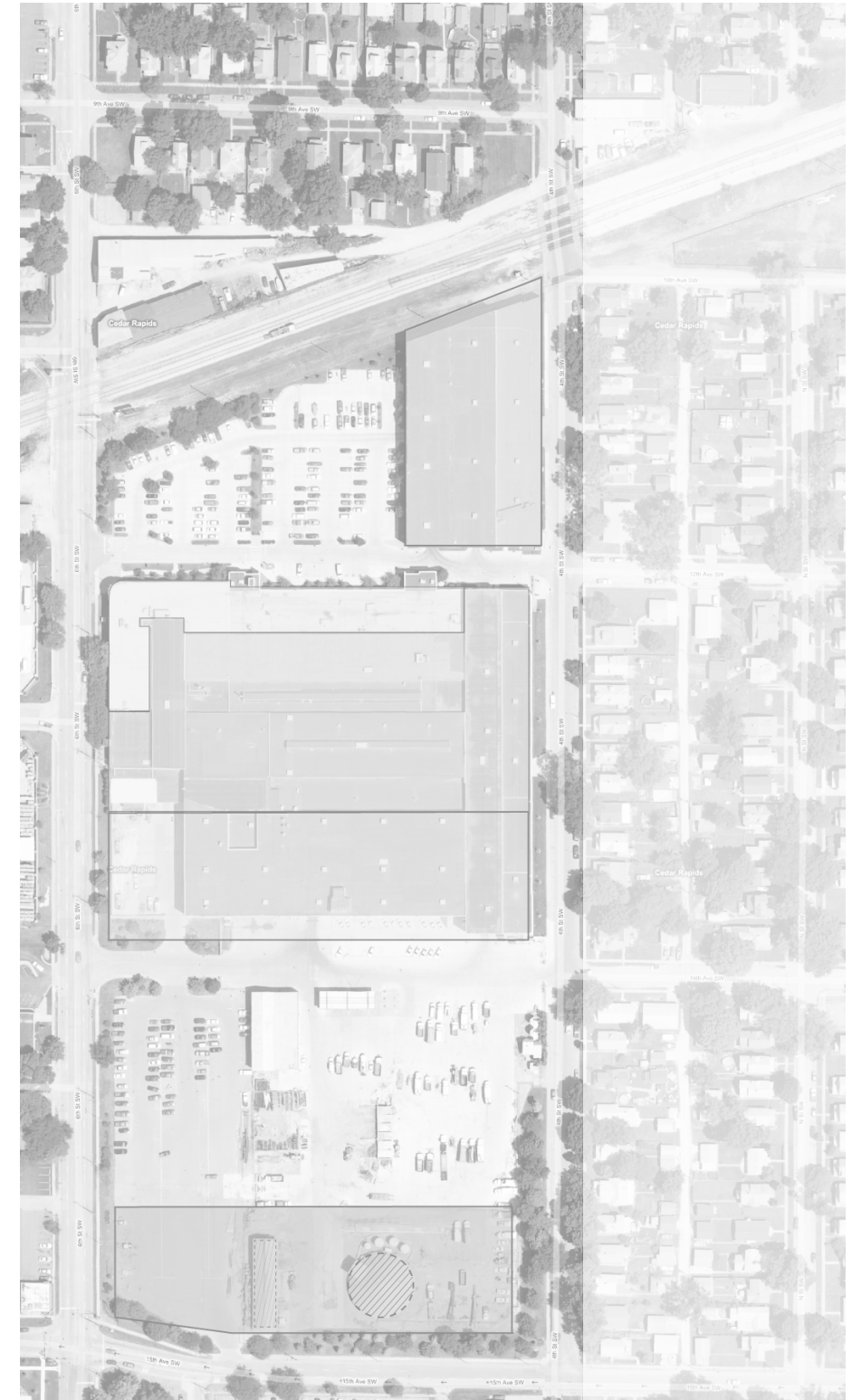
Public participation with regard to this facility was quite low during the third Open House. Installment funding was favored among respondents, although it was not a majority. Also, the sample size is not large enough to gage the true position of the general public.

SECONDARY THEMES:

CITY OPERATIONS

COMMENTS RETURNED 13
PARTICIPATION % 04.61%

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Use Installment Funding - Option B.1 | 4 | 30.77% |
| General Public | 4 | 30.77% |
| Use One-Time Funding - Option B.2 | 2 | 15.38% |
| General Public | 2 | 15.38% |
| Use Current Site - Expand Only If Necessary | 1 | 7.69% |
| General Public | 1 | 7.69% |
| City & County Should Share Operations | 1 | 7.69% |
| General Public | 1 | 7.69% |
| Store All-Weather Materials Off-Site | 1 | 7.69% |
| General Public | 1 | 7.69% |
| Other Concerns/ Topics/Themes | 4 | 30.77% |
| General Public | 4 | 30.77% |



• FEEDBACK RESPONSE TOTALS & PARTICIPATION PERCENTAGES ARE CALCULATED FROM ALL COMMENTS RECEIVED OVER THE ENTIRE OPEN HOUSE #3 EVENT PERIOD.

OPEN HOUSE #3 FEEDBACK

FEEDBACK NARRATIVE:

ANIMAL CARE AND CONTROL

Animal Care and Control - Build New

This facility had received FEMA determination on almost all buildings for permanent relocation. Further, an overwhelming majority of respondents favored building a new facility and co-locating with Kirkwood Community College. It was hoped that the long standing partnership with Kirkwood could be built upon to create a stronger, more appropriate facility. Also a contributing factor to the "Clear Path" status is the special needs building program for the safety and well-being of animals and surrounding property owners.

Feedback for this facility was nearly unanimous for building new and collaborating with Kirkwood Community College.

Next Steps for Animal Care and Control are:

- Continue conversations with Kirkwood

- Work with FEMA to establish replacement cost

- Investigate other funding sources

- Issue RFQ for design services

- Develop a defined program

After FEMA authorization of Obligated Funds and funding sources are established, design can begin

SECONDARY THEMES:

ANIMAL CARE AND CONTROL

COMMENTS RETURNED 42
PARTICIPATION % 14.89%

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Keep on Clear Path and Build New | 41 | 97.62% |
| General Public | 41 | 97.62% |
| Collaborate with Cedar Valley Humane Society | 1 | 2.38% |
| General Public | 1 | 2.38% |



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OPEN HOUSE #3 FEEDBACK

FEEDBACK NARRATIVE:

CENTRAL FIRE STATION

Central Fire Station - Build New

This facility has applied to FEMA for Permanent Relocation. Also, respondents expressed a desire to defer to the recommendations of the Cedar Rapids Fire Department and their best practices criteria. Special program needs for the safety and best practices are not found in existing buildings, such as building type and building location.

The majority of respondents favored building a new Central Fire Station and wished that more information on possible site selection was presented.

Next Steps for the Central Fire Station are:

Recieve FEMA determination

Investigate additional funding sources

After FEMA authorization of Obligated Funds, City Council to approve final site location

Work with FEMA to establish replacement cost

Issue RFQ for design services

Develop a defined program

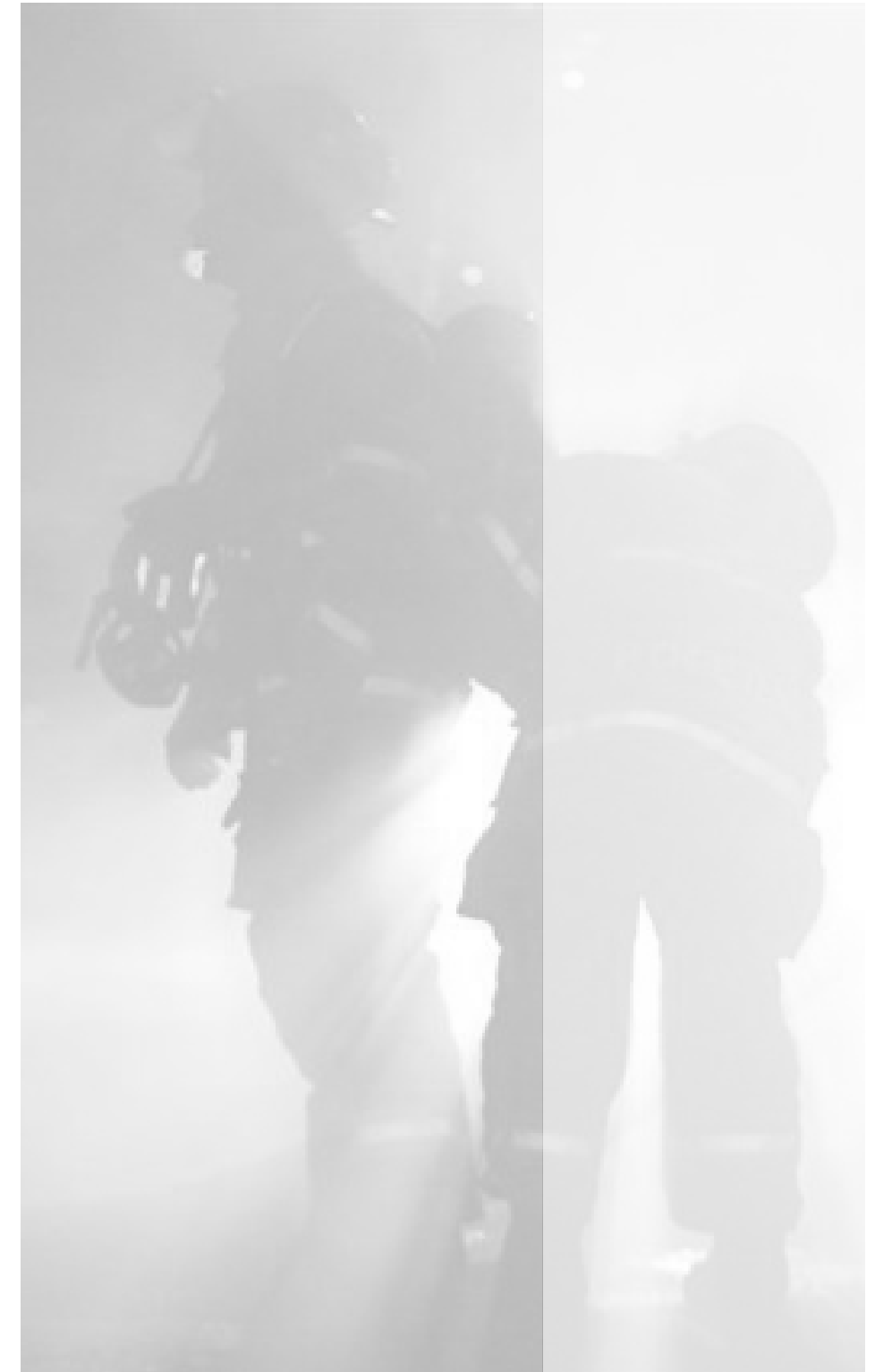
Start Design

SECONDARY THEMES:

CENTRAL FIRE STATION

COMMENTS RETURNED 33
PARTICIPATION % 11.70%

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Keep on Clear Path and Build New | 14 | 42.42% |
| General Public | 14 | 42.42% |
| Build Outside of Flood Zone / Non-Floodable | 6 | 18.18% |
| General Public | 6 | 18.18% |
| Build on Existing Site - No Expansion | 3 | 9.09% |
| General Public | 3 | 9.09% |
| Other Sites | 3 | 9.09% |
| General Public | 3 | 9.09% |
| Don't Centralize Functions - Create Zones of Service | 1 | 3.03% |
| General Public | 1 | 3.03% |
| Not Enough Information on Possible Sites | 6 | 18.18% |
| General Public | 6 | 18.18% |



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OPEN HOUSE #3 FEEDBACK

FEEDBACK NARRATIVE:

MAIN PUBLIC LIBRARY

Main Public Library - Build New

This facility had received FEMA permanent relocation status. Feedback yielded a majority of respondents favoring the construction of a new facility. As this building contains special program needs because of book weight and stacks, existing buildings are expensive to retrofit. Alternate funding sources are also already established for this facility. A design team has also been selected.

Feedback is also indicative of the public's desire for more site information and decision making. Although site information was not presented during the third Open House, people still voiced opinions on where they would like to see a new library constructed, overwhelmingly in a centrally located position within the city.

Cost concerns and flood concerns were also issues that resonated with respondents.

Next Steps for the Main Public Library are:

After FEMA authorization of Obligated Funds, City Council is to approve final site location.

Work with FEAM to establish replacement cost

Continue investigating other funding sources

After site selection is made, design concepts can begin

SECONDARY THEMES:

MAIN PUBLIC LIBRARY

COMMENTS RETURNED 66
PARTICIPATION % 23.40%

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Keep on Clear Path and Build New | 6 | 9.09% |
| General Public | 6 | 9.09% |
| Build New on Centrally Located Site | 6 | 9.09% |
| General Public | 6 | 9.09% |
| Build New on Emerald Knights Block b/c of Flooding | 16 | 24.24% |
| General Public | 16 | 24.24% |
| TrueNorth Block b/c of Greene Sq. Park and Museum | 9 | 13.64% |
| General Public | 9 | 13.64% |
| Use Existing Library Building/Site | 6 | 9.09% |
| General Public | 6 | 9.09% |
| Build New - Co-Locate With City | 2 | 3.03% |
| General Public | 2 | 3.03% |
| Future Flood Concerns | 6 | 9.09% |
| General Public | 6 | 9.09% |

| THEMES | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|
| Free/Adequate Parking Concerns | 7 | 10.61% |
| General Public | 7 | 10.61% |
| Provide Outdoor Space and Public Amenities | 1 | 1.52% |
| General Public | 1 | 1.52% |
| Build Near Center of Population and Decentralize | 1 | 1.52% |
| General Public | 1 | 1.52% |
| Create Double Greene Square Park Site | 1 | 1.52% |
| General Public | 1 | 1.52% |
| Build Larger Westside Library | 1 | 1.52% |
| General Public | 1 | 1.52% |
| Library is an Important Service | 1 | 1.52% |
| General Public | 1 | 1.52% |
| Cost Concerns | 1 | 1.52% |
| General Public | 1 | 1.52% |
| Re-Use Building Materials | 1 | 1.52% |
| General Public | 1 | 1.52% |
| More Site Information Needed | 1 | 1.52% |
| General Public | 1 | 1.52% |

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OPEN HOUSE #3 FEEDBACK

FEEDBACK NARRATIVE:

GENERAL COMMENTS

General comments largely fell into the realm of cost concerns, future flood risks, and action needed/negative. Overall, the feedback illustrated the desires of a community who is ready to move quickly into flood recovery and rebuilding.

SECONDARY THEMES:

GENERAL COMMENTS

COMMENTS RETURNED 28
PARTICIPATION % 09.93%

| THEMES | # of RESPONSES | % of RESPONSES |
|--|----------------|----------------|
| Cost Concerns | 7 | 25.00% |
| Rank #1 General Public | 7 | |
| Future Flood Concerns | 6 | 21.43% |
| Rank #2 General Public | 6 | |
| Move Forward | 1 | 3.57% |
| General Public | 1 | |
| Important Decision | 1 | 3.57% |
| General Public | 1 | |
| General Supportive Comments | 1 | 3.57% |
| General Public | 1 | |
| 50 Year Life Cycle Costs Too Speculative | 1 | 3.57% |
| General Public | 1 | |
| Beautification and Civic Improvements | 1 | 3.57% |
| General Public | 1 | |
| City Council Should Hold Public Q&A | 1 | 3.57% |
| General Public | 1 | |
| General Questions/Comments | 3 | 10.71% |
| General Public | 3 | |
| General Action/Negative Comments | 6 | 21.43% |
| Rank #2 General Public | 6 | |

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OPEN HOUSE #3 FEEDBACK

FEEDBACK NARRATIVE:

Feedback totals were low with regard to the Intermodal Transit Facility, Civic Campus, Community Safety Center, and Neighborhood Centers. This illustrates that these buildings, although supported by the public are of lower priority than the other community facilities they were asked to consider.

Once work is completed on the primary community facilities, consideration of these facilities should commence.

SECONDARY THEMES:

INTERMODAL TRANSIT FACILITY

COMMENTS RETURNED 9
PARTICIPATION % 3.19%

| THEMES | | # of RESPONSES | % of RESPONSES |
|-------------------------|----------------|----------------|----------------|
| Accessible Hub Downtown | | 4 | 44.44% |
| Rank #1 | General Public | 4 | |
| Other Site Suggestions | | 3 | 33.33% |
| Rank #2 | General Public | 3 | |
| Don't Build | | 1 | 11.11% |
| | General Public | 1 | |
| Bus Service Suggestions | | 1 | 11.11% |
| | General Public | 1 | |

CIVIC CAMPUS

COMMENTS RETURNED 3
PARTICIPATION % 1.06%

| THEMES | | # of RESPONSES | % of RESPONSES |
|--------------------------------------|----------------|----------------|----------------|
| Should Include a Recreation Facility | | 1 | 33.33% |
| | General Public | 1 | |
| Site Selected Is Not Visible Enough | | 1 | 33.33% |
| | General Public | 1 | |
| Good Idea | | 1 | 33.33% |
| | General Public | 1 | |

COMMUNITY SAFETY CENTER

COMMENTS RETURNED 6
PARTICIPATION % 2.13%

| THEMES | | # of RESPONSES | % of RESPONSES |
|---|----------------|----------------|----------------|
| Co-Locate at Kirkwood | | 2 | 33.33% |
| Rank #1 | General Public | 2 | |
| Good Idea - In Favor Of | | 3 | 50.00% |
| | General Public | 3 | |
| Neighborhood and Community Safety Center Low Priority | | 1 | 16.67% |
| | General Public | 1 | |

NEIGHBORHOOD CENTERS

COMMENTS RETURNED 2
PARTICIPATION % 0.71%

| THEMES | | # of RESPONSES | % of RESPONSES |
|-----------|----------------|----------------|----------------|
| Good Idea | | 2 | 100.00% |
| | General Public | 2 | |

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APPENDIX AND SUPPLEMENTAL INFORMATION

The following information contains supporting materials, working documentation, and meeting minutes, and Council presentations.

