

CR Transit Income-Based Free Fare Program



Step 1 - Who qualifies for the income-based free fare program?

Adults with income at or below 160% of Federal poverty line. This includes recipients of the following programs:

- Linn County General Assistance Clients
- Medicaid
- FIP (Family Investment Program)
- SNAP (Food Stamps)
- Section 8 Housing
- LIHEAP (Low Income Energy Assistance Program)

Step 2 – What documents are needed to qualify for the free fare program?

- You need one of the following qualifying documents:
 - DHS Notice of Decision for SNAP, FIP, or Medicaid
 - Linn County General Assistance voucher & qualifying letter
 - Annual Section 8 Housing award letter
 - LIHEAP approval letter
- If you do not have one of the above documents, you can go to a qualifying agency to verify your income and receive a temporary qualifying letter.
 - The temporary qualifying letter is good for 30 days and allows you to ride for free.
 - You must exchange the temporary qualifying letter for a free-fare picture ID card at the GTC before it expires.

Qualifying Agencies:

Iowa WORKS –Lindale Mall
4444 – 1st Ave. NE
(319) 365-9474
M-F, 8:30 am - 4:30 pm
(opens at 9 am on Wed.)

HACAP – Cedar Rapids
1328 – 2nd Ave. SE.
(319) 366-7632
M-F, 8 am - 4 pm

HACAP – Ladd Library
3750 Williams Blvd. SW
(319) 366-7632
TU & TH, 9 am – 3:30 pm

Step 3 – Where are the CR Transit income-based free fare picture ID cards issued?

- ID cards are issued at the GTC three days a week or by appointment.
- Check days & times of the ID printing schedule before you go to the GTC.
 - Call (319) 286-5573 or visit www.cedar-rapids.org/resident-resources/Transit/News/Pages/updatenews/apx
- Go to the GTC with a photo ID and your qualifying letter or documents
 - The first ID card is free; **replacement ID cards are \$3.00**

Step 4 – Passengers must show the driver their temporary qualifying letter or free fare ID card when boarding a bus to receive free fare.