



CEDAR RAPIDS
BLUEPRINT
for the **FUTURE**

The City of Cedar Rapids competes for people to live, work and do business in our community. Feedback from current residents and businesses provides us with needed information for how we can continue to meet your needs. We would appreciate your responses to the following questions.

1. What do you like about city services currently provided? Do you have any suggestions for additional services?

I like that the city will come to a meeting to hear a concern.
I wish that they would actually address it. Ex) Housing Dept. - Neighbors
hand over a list of rentals with violations, 6 mos. later we are still
waiting for a follow-up.

2. How can we improve the services provided to you?

Actually work to provide services. And if the City is going to come up
with an excuse to not do their job at least keep it consistent.
Ex) Police Dept. - Tells source that funds bike patrol they have no officers
to put on the bikes. Tells community members they have no money.

3. How can we improve communications regarding City activities and services?

Disclose what the City is doing before they do it. Not after.
Allow the tax payers time to communicate, ~~save~~ the people
paying for the service and receiving it have a good idea too.

4. Other comments and questions.

Cut down on the number of high paying dept. heads
and pay the people who work. Some customer service
trainings may help too. ↑ Pay should be based on production.
↓ Cut availability of for workers to stand
around.

BELOW INFORMATION IS OPTIONAL:

Check this box if you would like someone to contact you regarding the above comments and/or questions.