

Proposal Evaluation Summary

Electronic Dictation Transcription System – RFP #PUR0116-140

Proposals opened May 26, 2016

Evaluators: Capt. Jeff Hembera, Marita OKonek, Pauline Kikuts, Chris Nelson

Proposals received in alphabetical order:

Firm Name	Location
VIQ Solutions Inc. / Dataworxs Systems	Markham, ON, Canada
Voice Products, Inc.	Wichita, KS

1. VIQ Solutions Inc. / Dataworxs Systems

Criteria	Points
Company Experience and System Offered	250.00
Proposed Cost	86.67
Responsiveness	86.67
Demonstration	433.33
Total Evaluation Points	856.67

Financial Submittal	
Dictation Software/License	\$13,350
Speech Recognition Software/License	\$69,178
Hardware	\$1,745
Installation and Training – on site	\$10,970
Maintenance and Support	Included
Total	\$95,243

Facts:

- Dictation system provides multiple options for securely recording and sending dictations via PC, smartphone, or a variety of other devices, and multiple options for capturing the dictated report
- Project team has significant experience with successful implementations of the system for other law enforcement agencies
- All data is encrypted by the system prior to transmission
- Financial proposal is within competitive range
- Live demonstration of system presented in person at the Cedar Rapids Police Department

2. Voice Products, Inc.

Criteria	Points
Company Experience and System Offered	180.00
Proposed Cost	76.67
Responsiveness	40.00
Demonstration	183.33
Total Evaluation Points	480.00

Financial Submittal	
Dictation Software/License	\$19,507.50
Speech Recognition Software/License	\$70,405.00
Hardware	USB kit included
Installation and Training – on site (expenses additional)	\$4,895.00
Maintenance and Support – annual	\$14,994.38
Total	\$109,801.88

Facts:

- Dictation system is very similar to what the Police Department is currently using
- Most experience is with healthcare organizations and dispatch/911 centers
- Loading of dictation and speech clients in system is City's responsibility
- Financial proposal is within competitive range
- System demonstration was provided via web/phone

Recommendation for Award:

The evaluation team scored the proposals and VIQ Solutions Inc. / Dataworxs Systems was rated as the top proposal. A resolution will be presented to the City Council on August 9, 2016 recommending that the contract be awarded to VIQ Solutions Inc. / Dataworxs Systems.